

AMENDMENT AND PRESENTATION OF CLAIMS

Please replace all prior claims in the present application with the following claims, in which no claims are canceled, withdrawn, currently amended, or newly presented.

1 – 109. (Canceled)

110. (Previously Presented) A method of providing telecommunications services via a service node, the method comprising:

receiving a voicemail message from a voicemail system, the voicemail message being associated with a call that is transferred to the voicemail system from either a call processor within the service node or a switching system external to the service node;

prompting a caller associated with the voicemail for a call back number, wherein the call back number is attached to the voicemail message for automatic call back initiated by the subscriber;

generating textual information based on the received voicemail message; and

sending the textual information to a device specified by the subscriber of the telecommunication services.

111. (Previously Presented) A method according to claim 110, wherein the device in the sending step includes one of a printer or a facsimile machine.

112. (Previously Presented) A method according to claim 110, further comprising:

generating a document containing the textual information; and
forwarding the document to the device.

113. (Previously Presented) A method according to claim 110, further comprising:
receiving a personal identification number assigned to one of the subscriber or a non-subscriber; and
controlling access to the telecommunication services based on the received personal identification number.

114. (Previously Presented) A method according to claim 113, further comprising:
identifying the subscriber based on the received personal identification number; and
retrieving a profile of the subscriber, wherein the textual information is sent to the device according to the profile.

115. (Previously Presented) A telecommunication node for providing telecommunications services, the node comprising:

an automated call distributor configured to receive a call from a user;
a call processor configured to provide a menu of options to the user, the options relating to the telecommunications services;
a voicemail and facsimile platform configured to selectively generate a voicemail message from the call, wherein the call is transferred to the voicemail and facsimile platform selectively from within the node or outside of the node, wherein the user is prompted for a callback number that is attached to the voicemail message for automatic callback initiated by a subscriber; and
a speech processor configured to generate textual information based on the voicemail message, wherein the textual information is forwarded to a device specified by the user.

116. (Previously Presented) A node according to claim 115, wherein the device includes one of a printer or a facsimile machine.

117. (Previously Presented) A node according to claim 115, wherein a document containing the textual information is generated and forwarded to the device.

118. (Previously Presented) A node according to claim 115, wherein a unique code is assigned to the user, the user being one of a subscriber or a non-subscriber to the telecommunication services, wherein the call processor controls access to the telecommunication services based on the code.

119. (Previously Presented) A node according to claim 118, wherein the subscriber is identified based on the code, the call processor retrieving a profile of the subscriber, wherein the textual information is sent to the device according to the profile.

120. (Previously Presented) A method for providing voicemail services within a multi-service telecommunication platform, the method comprising:

receiving a call placed by a user to the telecommunication platform, the call being selectively transferred internally or externally from the telecommunication platform;

recording a voicemail message from the user;

prompting the user for a call back number, wherein the call back number is attached to the voicemail message for automatic call back initiated by a subscriber; and

transmitting the voicemail message to a speech processor for conversion of the voicemail

message to a different media, wherein the media is forwarded to a device specified by the user.

121. (Previously Presented) A method according to claim 120, wherein the device includes one of a printer or a facsimile machine.

122. (Previously Presented) A method according to claim 120, wherein a document containing the media is generated and forwarded to the device.

123. (Previously Presented) A method according to claim 120, wherein a unique code is assigned to the user, the user being one of a subscriber or a non-subscriber to the telecommunication services, wherein access to the telecommunication services is controlled based on the code.

124. (Previously Presented) A method according to claim 123, wherein the subscriber is identified based on the code for retrieval of a profile of the subscriber, wherein the media is sent to the device according to the profile.

125. (Previously Presented) A system for providing voicemail services within a multi-service telecommunication platform, the system comprising:

an interface configured to receive a call placed by a user to the telecommunication platform, the call being selectively transferred internally or externally from the telecommunication platform; and

circuitry configured to record a voicemail message from the user,

wherein the user is prompted for a callback number, and the callback number is attached

to the voicemail message for automatic callback initiated by a subscriber of the voicemail services, and

wherein the voicemail message is transmitted to a speech processor for conversion of the voicemail message to a different media, the media being forwarded to a device specified by the user.

126. (Previously Presented) A system according to claim 125, wherein the device includes one of a printer or a facsimile machine.

127. (Previously Presented) A system according to claim 125, wherein a document containing the media is generated and forwarded to the device.

128. (Previously Presented) A system according to claim 125, wherein a unique code is assigned to the user, the user being one of a subscriber or a non-subscriber to the telecommunication services, wherein access to the telecommunication services is controlled based on the code.

129. (Previously Presented) A system according to claim 128, wherein the subscriber is identified based on the code for retrieval of a profile of the subscriber, wherein the media is sent to the device according to the profile.

130. (Previously Presented) A method according to claim 113, further comprising: presenting the non-subscriber with a guest menu specifying a plurality of options corresponding to the voicemail.

131. (Previously Presented) A method according to claim 110, wherein the service node stores a phone number of the voicemail system if the voicemail system is external to the service node.